

Houston Museum of Natural Science Volunteers



Volunteer Stats

- 4,091 active volunteers over 4 location
- 150 – 250 staff

Life Cycle

- Fill out form either online or in person
- Interview by the staff that manages the volunteers
- Plugged into the volunteer run guild
 - Orientation 4 hours
 - 13 hours of training
- Finds their passion
- Master/mentor program
- Master Docent

Volunteer Requirements

- 13 – 18 Eco teen program
 - Compleitive
 - Limited slots
 - Summer only
- 18 – 100 Volunteer
 - Pass background check

Volunteers Duties

- Houston School Tours
- Guided tours
- Touch carts
- Outreach programs
- Member nights/craft nights
- Behind the Scenes help
 - Collection organization
 - Gardening
- Fossil Sorting
- Gem polishing

Tracking

- We use Bespoke
 - Self check in and out
- Send out email request to schedule tours
- Keep paper log of those who signed up for tours
- Docents can come and go as they please

Guild

- Self Policing
- Different committees help determine standards for training and training materials
- Wed Site, Special Exhibits, Brown Bag lectures,

Retention

- No advertising, all word of mouth
- Allowing each one to pursue their passion
- Multiple guild events each year
 - Coffee
 - Staff Apperception
 - Special Exhibits feast
 - Road Trip day
- Unlisted benefits
 - Free (sometimes) lectures and classes
 - Free parking
 - Behind the Scene Guide Special Tea